

# ACI Product Education



ACI Worldwide recognizes that providing effective education is an essential part of a company's responsibility to its customers. Through education and specialized training, customers can successfully implement and operate their systems upon installation and receive maximum benefit from the system in the shortest amount of time.

ACI offers customers extensive training and coursework on nearly all our distributed products. Courses offer complete user and technical training, covering all aspects of operation and use. Each course is supplemented with hands-on lab work, enabling customers to operate actual product functions.

Individual course outlines, descriptions and prerequisites are available at <http://www.aciworldwide.com/support/>. For customers to gain maximum value, it is important that they work with their customer managers to determine prerequisites and objectives prior to training.

## Location

Depending on the products purchased and contract provisions, training may be carried out at one of our education facilities, one of ACI's offices or at the customer site. ACI's expert trainers are knowledgeable about ACI products and industry trends, and they provide comprehensive, standardized product training.

## Scheduling

Customers can schedule training through their customer managers. If the training will take place at one of ACI's dedicated education facilities, then the customer will receive a letter of confirmation from the education center after registering for a training course. Although customers have the flexibility to choose their own transportation and lodging accommodations, ACI can also provide a list of recommendations.

## Scheduled Courses

### BASE24®

- ▶ BASE24 Overview
- ▶ BASE24 Transaction Security
- ▶ BASE24 Environment
- ▶ BASE24 Refresh/Extract
- ▶ BASE24 Enhanced Event Management Services
- ▶ BASE24 Operator Training
- ▶ BASE24 6.0 Enhancements
- ▶ BASE24 Performance Course
- ▶ BASE24 Programmers Course

### BASE24-atm®

- ▶ BASE24-atm Database
- ▶ BASE24-atm Cutover Processing
- ▶ BASE24-atm Transaction Processing

### BASE24-eps™

- ▶ BASE24-eps Overview
- ▶ BASE24-eps Application Processing
- ▶ BASE24-eps Application Configuration
- ▶ BASE24-eps Supporting Applications (UNIX® only)
- ▶ BASE24-eps Customization (NSK)
- ▶ BASE24-eps Customization (UNIX)

### BASE24-pos®

- ▶ BASE24-pos Database
- ▶ BASE24-pos Cutover Processing
- ▶ BASE24-pos Transaction Processing

### NET24-XPNET™

- ▶ NET24-XPNET 3.0 to 3.1 Differences

### ACI Proactive Risk Manager™

- ▶ ACI Proactive Risk Manager Credit/Debit
- ▶ ACI Proactive Risk Manager Enterprise Risk
- ▶ ACI Proactive Risk Manager Anti-Money Laundering
- ▶ ACI Proactive Risk Manager Merchant

### ACI Payments Manager™

- ▶ ACI Payments Manager System Overview
- ▶ ACI Payments Manager Transaction Warehouse
- ▶ ACI Payments Manager User Security Configuration
- ▶ ACI Payments Manager Account Management
- ▶ ACI Payments Manager Settlement
- ▶ ACI Payments Manager Automated Reconciliation
- ▶ ACI Payments Manager Match and Hold
- ▶ ACI Payments Manager Incidents Processing
- ▶ ACI Payments Manager Monitoring
- ▶ ACI Payments Manager Alerting
- ▶ ACI Payments Manager Executive Analysis

